ThousandEyes at a Glance

Organizations are becoming increasingly Internet-centric in how they deliver applications and services to their customers and employees. ThousandEyes delivers Network Intelligence—performance visibility and insights on digital experience for every user and application over any network. It arms network engineers, operations teams, support/service desk staff, developers, and even business users with an immediate and accurate understanding of the link between application delivery and underlying network dependencies and behaviors—both inside and outside the organization. ThousandEyes is used by the world’s largest and fastest growing brands, including more than 50 of the Fortune 500, nearly 100 of the Global 2000, 5 of the 6 top US banks, 18 of the 20 top SaaS companies and 8 of the top 10 global software companies. ThousandEyes helps organizations successfully migrate to the cloud, transform the enterprise WAN, and create exceptional digital experiences.

History
Launched in 2013 by Mohit Lad and Ricardo Oliveira with the vision to empower companies and people to see, understand and improve connected experiences everywhere. Read more about ThousandEyes’ history.

Management Team
Mohit Lad, CEO and co-founder
Ricardo Oliveira, CTO and co-founder
Alexander Anoufriev, CISO
Murtaza Doctor, VP of Engineering
Paul Kizakevich, SVP Sales
Sanjay Mehta, CMO
Mike Staiger, CFO
Read more about the leadership at ThousandEyes.

Locations
ThousandEyes is headquartered in San Francisco, with offices in Austin, New York City, Dublin, London, and Tokyo.

Investors
ThousandEyes is backed by Sequoia Capital, Sutter Hill Ventures, Tenaya Capital and GV (formerly Google Ventures). For more information, visit www.thousandeyes.com

What is Network Intelligence?
Network Intelligence refers to the data, technology, algorithms and techniques used to collect, analyze and visualize network information for the globally connected, digital world. The purpose of Network Intelligence is to optimize digital experiences everywhere, by understanding global network topologies, dependencies and behavior, and to support better IT decision making.

50+ of the Fortune 500 3 of the Fortune 5 91 of the Global 2000 5 of the 6 Top US Banks 3 of the 4 Top UK Banks
Innovative Products and Technology

ThousandEyes delivers Network Intelligence through a powerful combination of smart monitoring agents, a cloud application and open APIs.

**Smart monitoring agents collect performance data from any perspective:** Deployed across the Internet, within the enterprise, and on endpoint devices, ThousandEyes smart monitoring agents constitute an unmatched collection of vantage points.

- **Cloud Agents.** Available in over 150 cities across the globe, thousands of Cloud Agent instances are pre-deployed in Internet data centers and connected to business class and consumer broadband ISP networks. Cloud Agents offer the vantage point of Internet consumers, customers and remote workers, providing a fast start to gaining visibility into digital experiences for their externally-facing websites, mobile apps, cloud-based services and SaaS applications.

- **Enterprise Agents.** Deployed in data centers, branch offices, IaaS clouds such as AWS, Azure and GCP, and on Cisco and Juniper branch routers, Enterprise Agents provide an internal vantage point to measure the performance delivery and network dependencies of external SaaS, services and applications, even when delivered through secure web gateway provider clouds. Enterprise Agents support site-to-site app delivery and VoIP visibility between branch offices and data centers across MPLS, IPSec, Dynamic Multipoint VPN and SD-WAN transport tunnels and provide insight into underlying paths and hop-by-hop metrics.

- **Endpoint Agents.** Deployed on Windows and OS X devices, Endpoint Agents provide Real User Monitoring (RUM) insights and the most complete visibility into employee connectivity of internal and cloud apps and the aggregate health of local and wide area networks to assure employee digital experience and productivity.

**Collective Intelligence and BGP monitoring add deep Internet insights:** ThousandEyes monitors full Internet route updates from dozens of points across the Internet, providing routing-layer root cause insights for cloud and digital experience issues. ThousandEyes also leverages data from a community of hundreds of customers running tens of thousands of concurrent active monitoring tests to generate collective intelligence insights such as Internet routing outages. These insights are automatically added into per-customer monitoring views to ease root cause analysis.

**Cloud-based app provides a unified view of diverse performance data:** The above capabilities are synthesized into a singular view, and delivered as a SaaS application that makes it dramatically faster to pinpoint network dependencies and faults, vitally important for networks, services and apps that are no longer managed or controlled by the enterprise. IT and Network teams gain:

- **Visibility into every network segment:** Visibility and insights into the performance of any network segment, even if outside of the organization’s direct control, without the constraints of rigid monitoring architectures.

- **Rapid insights to quickly identify root cause:** Make sense of complex, dynamic networks with visualizations and collective intelligence that brings together previously siloed data.

- **Collaborative issue resolution:** Collaborate to problem-solve across shared infrastructures with shareable links that give non-ThousandEyes users deep insights for faster issue resolution.

**Open API enables automated operation and easy integrations:** ThousandEyes was built from the ground up with a native, open and complete API. Network engineers can create, manage and run all their monitoring operations in an automated fashion via the API. ThousandEyes APIs also support easy integration of generated monitoring data with external big data repositories like Splunk, IT Service Management suites like ServiceNow, and operations tools like Slack.

**Awards and Recognition**

ThousandEyes has received many industry awards and recognition from leading industry analysts, including Gartner Cool Vendor designation and an honorable mention in the Gartner Magic Quadrant for Network Performance Management and Diagnostics. The ThousandEyes team is known for their expertise in Internet performance and user experience, and is regularly cited as an expert source by publications including Wired, The Wall Street Journal, Forbes, Business Insider, Network World, Infoworld, and CRN.